

Thanks A Latte® TERMS & CONDITIONS

1. By registering and/or using your Thanks A Latte® Loyalty Program, you consent to the terms of this agreement.
2. Thanks A Latte® award points will be awarded to customers for each dollar spent on all hot beverages, cold Latte Cartelle beverages and other items from time to time. Points will not be awarded in association with any other offer or discount.
3. While every effort will be made in store to ensure Thanks A Latte® Points are correctly awarded, Latte Cartelle Pty Ltd takes no responsibility for technical errors associated with crediting points onto the Thanks A Latte® Membership Card/Account
4. Your Thanks A Latte® Card should be treated like cash.
5. Unless otherwise required by law or permitted by this agreement, any points on your Thanks A Latte® Club Card are non-refundable, non transferrable and points may not be redeemed for cash.
6. In the case of a lost or stolen Thanks A Latte® Card, members should email thanks@lattecartelle.com.au and request a new card. You must include your full name, the valid email address, that is registered to your Thanks A Latte® Membership and a valid mobile telephone number for confirmation (if required). Please nominate your nearest store for collection.
7. Transfer of points, data and activation of new cards may take up to 14 business days.
8. Every endeavor will be made to ensure that the full points balance is transferred to the new card, however Latte Cartelle Pty Ltd will not be responsible for any points lost in the transfer.

9. Cards that are reported as lost or stolen will be cancelled and will be no longer able to be used.
10. We reserve the right not to accept a Thanks A Latte® Club Card should we believe that the use is unauthorised, fraudulent or otherwise unlawful.
11. No fees will be charged by Latte Cartelle Pty Ltd for the issue, registration, activation or use of the Thanks A Latte® Membership Club
12. Latte Cartelle reserve the right to alter the terms and conditions of the Thanks A Latte® Club at any time by notifying members through email or by publishing the new Terms and Conditions on the website.
13. Information collected from members for the Thanks A Latte® Club Member program is subject to the privacy policy listed at lattecartelle.com.au/privacy.